

Team Incentives and Lower Ability Workers: An Experimental Study on Real-Effort Tasks

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Abstract

Team incentives are important in many compensation systems that pay workers according to the output of their team as well as to their own output, with team bonuses often depending on whether the team meets or exceeds specified thresholds. Yet little is known about how team members with different abilities respond to compensation rules and thresholds. We contrast the performance of lower ability participants and higher ability participants in an experiment with three distribution schemes – equal sharing, piece rate sharing, and tournament style winner-takes-all – in settings with and without a team threshold. Workers randomly assigned to equal sharing had higher productivity than those assigned to winner-takes-all and had similar productivity to workers in individual piece-rate scheme with no team element. Output under equal sharing was boosted by the higher productivity of less able workers, possibly motivated by a desire to avoid guilt feelings about letting down their partners, per models of guilt aversion. Given a choice of distribution schemes, participants selected piece rate sharing over equal sharing and favored both of those over winner-takes-all, with persons facing a team threshold evincing greater preference for equal sharing and concern about cooperation in chatting about the teams' compensation system than others. The findings suggest that organizations with teams of workers with varying abilities are likely to do better if the organization can fully consider lower ability workers' responsiveness to sharing in rewards, e.g., to have an equal sharing component in its compensation system when they are strongly guilt averse.

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1. Introduction

An increasing proportion of firms organize production around self-managed teams of workers (Porter and Beyerlein 2000; Lazear and Shaw 2007; Irlenbusch and Ruchala 2008.¹ Yet relatively little is known about how team members with different abilities respond to compensation rules and team thresholds or about worker preferences regarding the way the firm divides team earnings among workers.

This study reports the results of an experiment in which team members work on independent tasks with an identifiable individual contribution but where part of their pay is associated with team production. While the notion of team-based pay with a production technology in which workers produce independently may seem odd, such practices are widespread, vide cashiers (Mas and Moretti 2009), fruit pickers (Bandiera Barankay and Rasul 2013) or garment factory workers (Hamilton, Nickerson and Owan 2003). The typical reason for paying workers based in part on team production even when they work independently is to encourage them to share knowledge and assist others in resolving production problems. In the case of cashiers at separate workstations, retailers pay team bonuses based on the number of total customers the group services to encourage workers to assist each other with customers or to help with breakdowns of cash registers. In a similar vein, many firms try to spur individuals in a group to perform better by rewarding the group if it exceeds a specified team output threshold. Ledford et al. (1995) document the wide variety of such team pay incentives.

Our experiment is based on participants performing *the slider task*, a real effort activity that requires an individual to move a slider into the exact middle position on a computer screen in a specified period. Success in the task demands ability and effort (Gill and Prowse 2012) but not special knowledge or prowess. Individuals in our experiment perform the task independently without sharing knowledge or helping others. Thus, the team relation comes entirely from relating part of pay to team output.

Figure 1 shows the structure of the experiment. The experiment begins with a *benchmark stage* in which individuals perform the slider task for piece rate pay. We take their performance at this stage as an indicator of individual ability at the task. We form teams by pairing two randomly selected participants together and make individual

¹ Lazear and Shaw (2007) report that the share of large firms with workers in self-managed teams rose from 27% in 1987 to 78% in 1996. From 1987 to 1999, firms with at least 20 percent of employees in teams rose from 37% to above 60%.

earnings depend on group as well as individual output. We identify the person with lower (or higher) benchmark output on each team as the less (or more) able person on that team.

The experiment then proceeds in three stages. In Stage 1 we randomly assign one of three distribution schemes to each team: *equal* sharing, *piece-rate*, and a tournament style *winner-takes-all*. We further randomly assign the teams into a *productivity threshold* condition in which team members are compensated *only* if team output reaches or exceeds a specified threshold or a *no-threshold* condition, in which individuals are compensated by the given system of pay with no specified threshold. We then have participants perform the slider task. In Stage 2, team members chat about the experiment and decide whether to continue with their randomly assigned distribution scheme or to switch to a different scheme. To gain insight into how participants think about this decision we recorded the chats. In Stage 3 the teams work on the slider task under the distribution scheme they chose in Stage 2.

We find that:

(1) Teams randomly assigned to *equal* sharing outperformed teams randomly assigned to *winner-takes-all* by sizeable amounts and outperformed teams randomly assigned *piece-rate* by smaller and statistically insignificant amounts. Workers initially assigned to equal sharing in Stage 1 also outperformed others in Stage 3 where teams operate under their chosen distribution scheme.

(2) The better performance of equal sharing was due to lower ability persons, who produced more under equal sharing than in piece rate or winner-takes-all.

(3) The majority of participants favored *piece-rate*, possibly because this was a natural group norm under a technology in which workers worked independently.

(4) Given the option of changing the distribution scheme, nearly all participants abandoned the least productive *winner-takes-all* scheme, with the majority choosing *piece-rate* compensation but with some preferring *equal* sharing.

(5) Imposing a team threshold induced greater discussion about the need to cooperate in chatting messages and moved their preferences toward *equal* sharing, although most still preferred the *piece-rate* norm.

We use Charness and Dufwenberg's (2006) guilt-aversion model to explain the sizable positive response of lower ability workers to equal sharing. This model predicts

that under specified conditions less productive workers will work extra hard to avoid feeling guilt by letting down more able members of a group.

Our paper proceeds as follows. Section 2 places the slider experiment in the context of experiments linking worker output to incentives. Section 3 details our experimental protocol. Section 4 gives the main results. Section 5 gives the guilt aversion explanation of the results. Section 6 concludes. Appendix A displays the instructions we gave to participants and a screenshot of how the experiment appeared on their computer. Appendix B presents additional results of Stage 3 of the experiment in which participants operated by their chosen mode of compensation. Appendix C presents our version of the theoretical guilt-aversion model focused on the increased output of the less able under equal sharing.

2. Related Experimental Literature

Our experiment builds on Nalbantian and Schotter's (1997) analysis of a target-based scheme in which a team shares output equally for exceeding a team threshold and Knez and Simester's (2001) analysis of Continental Airline's incentive program which gave employees the same monthly bonus for achieving a firm-wide performance target. We go beyond these studies by: contrasting the output effects of *equal* sharing with the output effects of *piece rate* pay and of *winner-takes-all* tournament pay; comparing compensation systems with and without a team target; and allowing teams to choose the distribution scheme in Stage 3.

Our focus on lower ability workers differs from the focus of most studies regarding incentives and team production on the contribution of higher ability workers. In their analysis of high performing workers, Bandiera, Baranka, and Rasul (2013) found that incentives based on rank induced high ability workers to match the performance of colleagues of similar ability to such an extent that the increase in high ability workers' output more than offset the temptation to free ride within teams. Dohmen and Falk (2011) showed that participants in a lab experiment were more productive under a variable payment scheme of their choice (piece-rate, tournament or revenue-sharing) than a fixed scheme. Lazear (2000) found that piece-rate raised group productivity by attracting higher ability workers while Hamilton, Nickerson, and Owan (2003) reported that a group piece-rate incentive that shared the group reward equally

attracted higher ability workers and induced higher productivity than individual piece-rate production.

Analyses concerned with lower ability workers attribute their productivity levels to social factors such as working with friends, mutually monitoring the efforts of each other, or peer pressures rather than as responses to incentives. Bandiera, Barankay, and Rasul (2010) reported that workers are more productive when they work with friends who have higher ability than they have even when the payment system is an individual piece rate.² Bandiera, Barankay, and Rasul (2005) showed that workers do better when they monitor others, and when they can be monitored and when they have more friends in the group.³ Mas and Moretti (2009) found that when cashiers are within eyesight, slower performers seek to reduce productivity differentials with their faster peers rather than free ride. Hamilton, Nickerson, and Owan (2003) reported that groups that are more heterogeneous in abilities are more productive, which they attribute to higher ability workers setting high production norms that raise the output of lower ability co-workers.

Our experiment differs from these studies by *randomly* assigning participants into incentive schemes that operate with or without a threshold. Random assignment isolates the incentive effect on productivity from selectivity and maintains anonymity among team members so that changes in production cannot be attributed to friendship or expected future interactions. In addition, in all our experiments, lower ability team members observe the efforts of higher ability teammates, which rules out peer effects as explaining *differences* in productivity across distribution schemes.

Turning to thresholds, Nalbantian and Schotter (1997) studied total productivity improvement where the gains are shared among team members; while Sutter (2005) studied a joint effort provision scheme where workers share in gains if the group reaches a threshold target but gain nothing if the group fails to reach the threshold. Our threshold resembles Sutter's as we pay teams that reach or exceed a threshold and give no payoff to teams that fall below the threshold. Again, we differ from earlier studies in that we *randomly assign* thresholds to teams and allow for different distribution rules.

²They also found that workers are significantly less productive when they work with friends who are less able than them, even under piece rate, foregoing upwards of 10% of their earnings.

³Under relative incentives (where workers' pay depends on the ratio of individual productivity to average productivity among all coworkers), individual effort imposes a negative externality on coworkers' pay, whereas under piece rates individual effort has no effect on others' pay. They find productivity under relative incentives to be lower than that under individual piece-rate.

3. Experiment Design

We conducted the experiment at Zhejiang University, China. We recruited 258 undergraduates from several majors and organized them into sessions that contained all three distribution schemes. We computerized the experiment using z-Tree (Fischbacher 2007). In the experiment, participants work on real-effort slider tasks (Gill and Prowse 2012) in which participants face a computer screen displaying 48 sliders, each on a scale from 0 to 100. Initially, all sliders are positioned at zero. The participant uses the mouse to move as many sliders as they can to exactly the middle point 50 on the scale in the allocated time. The task is easy to understand and do with no scope for guessing. We use participants' benchmark performance to indicate their ability at the task.

Our experiment has *equal*, *piece-rate*, and *winner-takes-all* distribution schemes, each with a Threshold and a No Threshold design. We recruited 150 participants in the Threshold condition, and randomly assigned them to a distribution scheme, each with 50 participants. We had 98 participants in the No Threshold condition (34 in *equal*, 34 in *piece-rate*, and 30 in *winner-takes-all*). Each session averaged about 30 minutes, beginning with five minutes of instructions, followed by a two-minute practice.

The experiment followed the Figure 1 flow chart. We paid each participant in the benchmark stage a piece rate of 0.30 RMB for each slider-bar moved to the middle point. This allowed us and the participants to determine the relative ability of persons when we randomly formed a team. To incentivize persons to do their best without gaming future stages of the experiment (per Charness, Kuhn and Villeval (2011)'s ratchet effect), we told them that there would be future stages but not the details of these stages and that earnings in each stage was independent of earnings in other stages.

[Insert Figure 1 Here]

Moving to the team component of the experiment, we randomly joined two participants into a team and randomly assigned the team to *equal*, *piece-rate* or *winner-takes-all* and to the Threshold or No Threshold condition. We told team members the scores of their teammate so they could assess relative abilities at the slider task. Each team had four minutes to slide as many bars as they could. During the task, they observed in real time their and their teammate's performances. After finishing the task, we paid them their compensation. Those in the No Threshold condition received half

the total tokens earned by the team under *equal*, their individual contribution proportional to total team tokens under *piece-rate*, and either all or none of the tokens in *winner-takes-all*. Those in the Threshold condition received the payment only if their team reached or exceeded the threshold target but received nothing if the team fell short of the threshold.⁴ The difference between receiving the payment or receiving nothing made the Threshold/No Threshold condition a potentially powerful determinant of outcomes and driver of team members' preference for a distribution scheme in Stage 2. The Threshold condition created a big incentive for a team to perform well. If the team exceeded the threshold the two members would share the compensation for the group output according to the distribution scheme. But if the team fell short, members would earn nothing in the session. We gave 51 teams a threshold equal to the sum of the two participants' piece rate outputs in the benchmark stage and gave 24 teams 1.1 times the team output. As the participants did not know how we would choose thresholds, the experiment avoided any strategic gaming in the benchmark stage.

We began the next part of the experiment by informing participants of the average Stage 1 performance of teams under each distribution scheme – information that they could use to assess whether they/their team might profit from choosing a different distribution scheme. We gave them four minutes in the chat box of Ztree to discuss their preferences. If team members agreed to switch to the same new distribution, the pair made the switch. If they did not agree, the distribution scheme stayed as it was. We recorded the discussion and coded up whether the team discussed cooperation, fairness, the originally randomly assigned scheme, and differences in their abilities. In Stage 3, the teams performed the slider task for four minutes under the distribution scheme they had chosen. Participants earned, on average, around 43.6 RMB during the experiment (including a 10 RMB show-up fee)⁵. We asked participants who had been in the Threshold condition to about whether they had individual output goals.

4. Experimental Findings

4.1 The Power of Equal Sharing

⁴They still receive their earnings from benchmark stage and their show-up fee.

⁵ Their earnings were around the typical student wage rate of 50 RMB per hour, approximately 7 US\$.

Figure 2 depicts the team outputs in the Stage 1 experiment by the distribution scheme and by Threshold/No Threshold condition. It shows that *equal sharing yields the highest output, piece rate comes second in output, while winner-takes-all comes in last*. Team output under *equal* is statistically significantly higher than output in *winner-takes-all*⁶ and insignificantly higher than in *piece-rate*.⁷ Indicative of the greater success of equal sharing in the Threshold condition, 72% of the groups in *equal sharing* reached the threshold, compared to 64% of the groups in *piece-rate* and 56% of the groups in *winner-takes-all*.

[Insert Figure 2 Here]

Table 1 records coefficients and standard errors for a linear regression of the Stage 1 output of each participant on the participants' benchmark output, dummy variables for the mode of distribution of team output, and for whether the Threshold condition held. Columns (1) and (2) give results for the entire sample of participants while Columns (3) and (4) separate the results for those who scored lower and higher in their team in the benchmark stage.

[Insert Table 1 Here]

The estimated coefficients on the benchmark output are significantly positive in all four columns, supporting the notion that benchmark performance captured individual ability differences in doing the task. The estimated coefficients on *equal* are significantly positive in columns 1 and 2, relative to the default *winner-takes-all* group ($p < 0.05$) and exceed those on *piece-rate* (though not significantly, $p > 0.1$, Wald test). This confirms the Figure 1 summary that *equal* was more productive than *winner-takes-all* and a bit more productive than *piece-rate* as well. The estimated coefficients on the Threshold condition dummy variable are positive but statistically insignificant.⁸

The most striking result in Table 1 is the difference in estimates between the column (3) regression for lower ability participants and the column (4) regression for higher ability participants. For lower ability persons, *equal* sharing has a substantial advantage over the default *winner-takes-all* and twice the estimated effect of *piece-rate*. By contrast, for higher ability persons the regression shows no difference in the

⁶ No Threshold: 88.7 vs 76.6, $p = 0.018$; Threshold: 83 vs 78.1, $p = 0.36$, two-sided Mann-Whitney test

⁷ No Threshold: 88.7 vs 86.6, $p = 0.70$; Threshold: 83 vs. 81.6, $p = 0.87$, two-sided Mann-Whitney test

⁸Regressions (available upon request) with two threshold dummies (1.0 and 1.1 times) yield similar results.

estimated coefficients of modes of compensation. This implies that the high output in *equal sharing* is due to the higher performance of the lower ability workers.

4.2 Preferences for Distribution Schemes

Stage 2 allowed teammates to change their distribution scheme from the randomly assigned scheme. Table 2 shows that many teams took advantage of this opportunity.⁹ The rows record the initial distribution of teams among *equal*, *piece-rate*, and *winner-takes-all*. The columns give the number and proportion of the destinations. The matrix elements display the shifts. Panel A, which combines the Threshold and No Threshold conditions, shows that all but two teams initially assigned *winner-takes-all* abandoned it, with most shifting to piece rate pay. Nearly 2/3rds of the teams under *equal sharing* shifted to *piece-rate*, while 1/7th shifted from *piece-rate* to *equal*. Piece-rate pay was the only form in which the majority of members (86%) chose to stay, making it the “attractor” distribution in the experiment. Panel B and Panel C show that this pattern holds for the No Threshold and Threshold conditions taken separately. Yet, compared to No threshold, more teams chose *equal-sharing*, partly because more of those originally assigned to *equal-sharing* in Threshold chose to stay with it.

[Insert Table 2 Here]

How can we best interpret the choices displayed in Table 2?

That participants shun *winner-takes-all* makes sense as it had the lowest economic payoff. But with *equal sharing* having a modestly higher return than *piece-rate*, the preference for *piece-rate* must be due something beyond choosing the most lucrative option. One possibility is that the independent production in the sliding bar task created the preference for *piece-rate* as a fair social norm. Another is that *piece-rate* reflects a compromise in bargaining between the more productive who have an incentive to choose *winner-takes-all* and the less productive who have an incentive to choose *equal sharing*.

To get greater insight into these possible explanations, we turn to the choice of *equal sharing* compared to the most favored *piece-rate* norm and to *winner-takes-all*. We regressed a dummy variable that equals to “1” if individuals choose *equal sharing* and “0” otherwise on independent variables for the attributes of the person, a dummy

⁹ Among all 124 teams, 117 of them (or 94.4%) reached unanimity regarding the distribution method for Stage 3.

variable for being the low ability person on a team, and a dummy variable for the Threshold condition, as well as on the teams' randomly assigned distribution scheme.

Economic logic suggests that the lower ability persons should favor *equal* more than higher ability persons and that the team threshold will increase the preference for *equal* to the extent that *equal* is associated with higher output. We test these expectations in Column 1 in table 3. The estimated regression coefficients show that lower ability participants were more likely to favor equal sharing, that workers paid piece rate were less likely to choose *equal sharing* than those initially assigned *winner-takes-all* or *equal sharing*, and that workers in the threshold condition were more likely to choose *equal sharing*.

[Insert Table 3 here]

We examine next the chat discussions between team members' about changing the mode of distribution. We had three research assistants independently review the chat messages and code whether any of the following terms/concepts appeared in the conversations: a) *Cooperation*; b) The *within-team gap in productivity*; c) The Stage 1 *original distribution* schemes; d) *Fairness*. The RAs coded the chats in a consistent way that implies they captured the concepts in the discussion.¹⁰

Table 4 shows the prevalence of the four concepts in the chats. The most discussed issue in both Threshold and No Threshold experiments was the gap in benchmark ability. Modest proportions of discussions concerned the previously assigned distribution scheme and fairness. The most striking difference in discussions in the table is between the Threshold and No Threshold experiments: 24 of 75 (27%) of teams in the Threshold condition discussed the importance of cooperation compared to just 2 of 49 (4%) of teams in the No Threshold condition. We interpret this as reflecting the impact of the extreme Threshold monetary incentive on the participants' views of themselves as constituting a team.¹¹

[Insert Table 4 Here]

To see whether chatting about cooperation impacted the preference for equal sharing compensation, we turn back to Table 3 and add a chat-cooperation dummy

¹⁰ The raters agreed unanimously from 75% to 90% of the time. The Kappa (κ) measure of an inter-rater reliability shows that the raters agreed significantly more than by chance: "Cooperation": $\kappa=0.46$, $Z=8.9$, $p < 0.001$; "Gap": $\kappa=0.83$, $Z=16.1$, $p < 0.001$; "Original assignment": $\kappa=0.57$, $Z=10.9$, $p < 0.001$; "Fairness": $\kappa=0.65$, $Z=12.5$, $p < 0.001$. We apply the majority rule when the coders disagreed.

¹¹ This is reflected in their stage two choice, where 35% (Table 2, Panel C) of teams ended up choosing *equal sharing* in Threshold while only 16% (Table 2, Panel B) did so in No Threshold.

variable in column (2) to the regression of preferences on the attributes of teams. The estimate shows that the chat discussion dummy significantly increases the preference for equal sharing while reducing the coefficient of the Threshold condition. The implication is that much of the effect of threshold on favoring equal sharing occurs by its inducing participants to talk about the need for members to cooperate in working hard to reach the target. By contrast, measures of the other themes in the chat had little impact on the importance of chatting about cooperation nor on the coefficient of the Threshold condition. One possible dynamic is that the threshold allowed lower ability participants to bargain for equal sharing due to the high ability participant's need for their effort to attain the threshold level.

4.3 Equal Sharing in Stage 1 Has Sustained Impacts in Stage 3

Stage 3 of the experiment had participants perform the slider task with the distribution scheme they chose in Stage 2. Column (1) of Table 5 records the results of regressing the outcomes of individuals in Stage 3 on their performance in the benchmark, whether they were in a Threshold or No Threshold condition and on the mode of compensation. It shows that *equal sharing in the initial random assignment was associated with higher outcomes in the third stage just as in the first stage*. Columns (2) and (3) show further that the driving force for the higher outcomes is again the better performance of the lower ability participants under equal sharing. This raises the possibility (not envisaged in our initial experimental design) that a person's early experience of a compensation system (or any other aspect of work) may affect their productivity in later work situations.¹²

[Inert Table 5 Here]

4.4 The Effect of the Threshold

Our experiment used the Threshold condition to strengthen the team link between members by making their pay depend on the output of their teammate as well as their own output. We chose the sum of the two team members' benchmark scores and 1.10 times this sum as the thresholds on the notion that both were outside the reach of only one person but could be attained by team if both members made sufficient effort.

¹² To analyze this would require a more complex experimental design with longitudinal data on productivity as workers move from workplace to workplace, and a larger data set than ours.

Indeed, 69% of the teams with the sum of benchmark scores as threshold attained it, compared to 54% of teams that had the more difficult threshold of 10% above the sum. The teams that fell short, moreover, come close to the thresholds with average team productivity to be 97.6% out of the relevant threshold. In short, participants seem to have found the thresholds sufficiently attainable to try to reach it but still difficult enough that a fair number failed.

To get insight into the thinking of participants in a Threshold setting, we asked: “How much of the team threshold did you target?” The question allowed for four answers: “less than half, equal to half, more than half, and I have not thought about this at all.” Figure 3 shows that two-thirds or more of the higher ability participants reported that they targeted more than half of the threshold in all the distribution systems (77% in *winner-takes-all*, 82% in *equal*, and 67% in *piece-rate*) with the rest having no target or targeting half of the threshold. By contrast, much smaller proportions of lower ability participants said they targeted more than half (27% in *winner-takes-all*, 27% in *equal*, and 38% in *piece-rate*), while a large proportion said they never thought about a personal target for the team threshold.

[Insert Figure 3 Here]

Finally, continuing our focus on lower ability persons, we examined whether the minority of lower ability persons who targeted over half of the threshold (for reasons of self-confidence or guilt aversion) outperformed other lower ability team members. We regressed the Stage 1 outputs on dummy variables for whether individuals aimed to take more than half, half, or less than half of the target output in Table 6. The column (1) regression shows for the threshold group that lower ability team members who aimed for more than half of the group target had significantly higher output than those with no target ($p < 0.05$) and those who targeted less than half and exactly at half (Wald test: $p < 0.001$ and $p = 0.005$, respectively), with those who had no target outperforming those who targeted less than one half.¹³ As no higher ability participant targeted less than half of the threshold, the column (2) regression for the higher ability group contrasts those who reported targeting more than half of the threshold with those who targeted a half or who had no target at all. These estimates show no clear pattern for the higher ability group, with the output of those who targeted over a half not differing

¹³ When we define lower ability as those who has lower productivity in both benchmark stage and Stage one, the result becomes stronger (available upon request).

much from those who targeted a half nor from those who had no target. As a check on these patterns, we expanded the sample to include persons in the No Threshold experiment, assigning them as persons without an individual target. The results in columns (3) confirm the finding that targeting affect low ability persons but had no clear results on high ability persons in this expanded and slightly modified analysis.

[Insert Table 6 Here]

5. A Guilt Aversion Explanation

We propose an explanation of the performance of less able workers in a team setting based on guilt aversion using the model given in Appendix C, which builds on Charness and Dufwenberg (2006). Our variant of the guilt-aversion model assumes a technology of work that reflects the sliding bar task in which each person’s output depends solely on their ability and effort. We posit that this production process generates a social norm that individual earnings should be proportionate to individual output and that in a team setting with equal sharing this norm impels lower ability persons to try to raise their productivity to avoid being the weak link that produces team failure.¹⁴

There is evidence in our data for a “piece rate” norm. Queried about attitudes toward compensation, 60% of our sample said they rated *piece-rate* as the most popular distribution scheme compared to less than a quarter considering *equal* as the most popular. In the Stage 2 experiment in which teams could switch distribution schemes large majorities chose piece rate: 85% of persons in the No Threshold experiments choose *piece-rate* while 64% of persons in the Threshold condition also did so. We attribute the lower percentage choosing piece rate in the Threshold condition as reflecting the fact that the Threshold requires both participants to produce substantially to gain the reward, which should weaken a pure piece rate norm.

5.1 More able participants and other group interactions

Since team output depends on the effort of higher ability participants as well as that of lower ability participants, our results require that higher ability participants do nothing to offset the additional output of lower ability participants. If the more able considered equal sharing unfair because they earn less than they would have under

¹⁴ Ye et al. (2020) provided a recent survey on methods to promote weak link coordination and also examined gradualism (slowly increasing the stake of group project) as one such mechanism.

piece-rate and responded by producing less in equal sharing than in piece-rate, this could have readily counterbalanced the impact of guilt aversion in raising the output of the less able on team output. If, by contrast, equal sharing spurred the production of more able team members as it spurred the production of less able team members, the output of both would increase, enhancing the attraction of equal sharing. Indeed, Chen and Lim (2013) report such behavior in their experiment when the team members knew each other and put out greater effort in team contests than in individual contests. They attributed this to guilt aversion of both team members to letting their team down.

Other forms of group interaction might also influence the behavior of more and less able members of a team in ways that go beyond our analysis. Peer pressure (e.g., Mas and Moretti 2009) and reference dependence (Abeler et al., 2011; Gill and Prowse, 2012) models predict that behavior depends on interactions among teammates. Some persons randomly teamed with a better performer might respond by trying harder. Some others might free ride. Given that free-riding tends to increase with group size, we expect peer influence to spur greater effort in our two-person experiment, with lower ability workers exerting more effort as they observe their better performing teammates or faced pressure from the better performers regardless of the distribution scheme rather than with equal sharing but not other reward schemes. To assess whether peer pressure/reference dependence affects participants' behavior in the slider experiment, we added a variable for the benchmark score of the individuals' teammate to our Table 1 regressions of Stage 1 output on independent variables and to the comparable Table 5 regressions of Stage 3 output.

Table 7 summarizes the statistical results. Being randomly paired with a higher ability person *raises* the performance of lower ability workers in both Stage 1 and Stage 3 (Columns 1 and 2). By contrast, being randomly paired with a lower ability worker has *no impact* on the performance of higher ability workers (Columns 3 and 4). In our 2-person experiment, the less able increase their performance toward the more able while the more able suffer no negative peer effect by being paired with a less able person. The positive peer/reference group effect has, however, a modest effect on the estimated coefficient on equal sharing for lower ability workers, which falls from 4.367 in Table 1 to 4.063 in Table 7 and from 3.410 in Table 5 to 2.995 in Table 7. It does, however, reduce the precision of the estimated equal sharing effect. Thus, peer effects

as well as guilt aversion appear to underly the impact of equal sharing on the performance of the less able workers in a two-person team.

6. Conclusion

Stipulate that under our experimental protocols, equal sharing raises team output by inducing greater output from lower ability workers due to guilt aversion with some persistence over time, whereas equal sharing had no noticeable effect on the output of more able persons. To what extent, if at all, are our findings likely to apply to larger teams, different experimental situations, and ultimately to teams in real workplaces?

The simplicity of our experimental design has strengths in generalizing to more complicated situations. The Stage 1 random assignment of compensation systems identifies the “pure effect” of those systems on behavior. The random formation of teams sidesteps the endogeneity of team formation. The ease of learning the sliding bar task guarantees that participants understand the task and can gauge the relative ability of team members, which underlies guilt aversion incentives. The use of thresholds to create team incentives avoids tying the experiment to any specific technological or organizational mode of forming teams. Finally, allowing workers to change the mode of compensation in Stage 3 and recording their chats about changing gave insight into participants’ thinking about cooperation, particularly under threshold conditions, that are likely to arise in any such change scenario.

Still, experiments that go beyond our design could produce results that would vary from what we obtained and offer more nuanced guidance to when equal sharing, winner-takes-all, piece rate pay or variants thereof might incentivize low or high ability workers. One important factor that may affect results is the number of persons on a team: greater numbers are likely to strengthen the incentive to free ride compared to guilt aversion and thus weaken our result. Another factor that merits attention is the complexity of tasks that face a team, where the key determinant of output may be getting workers to accept tasks for which they have comparative advantage. In these situations, the experimenter will likely have acted more as a manager or team leader following more complicated instructions than in our experiment. Another factor that our experiment short-changed is the length of time the team works together, per studies

that experimented with some persons who knew each other, presumably before the experiment.

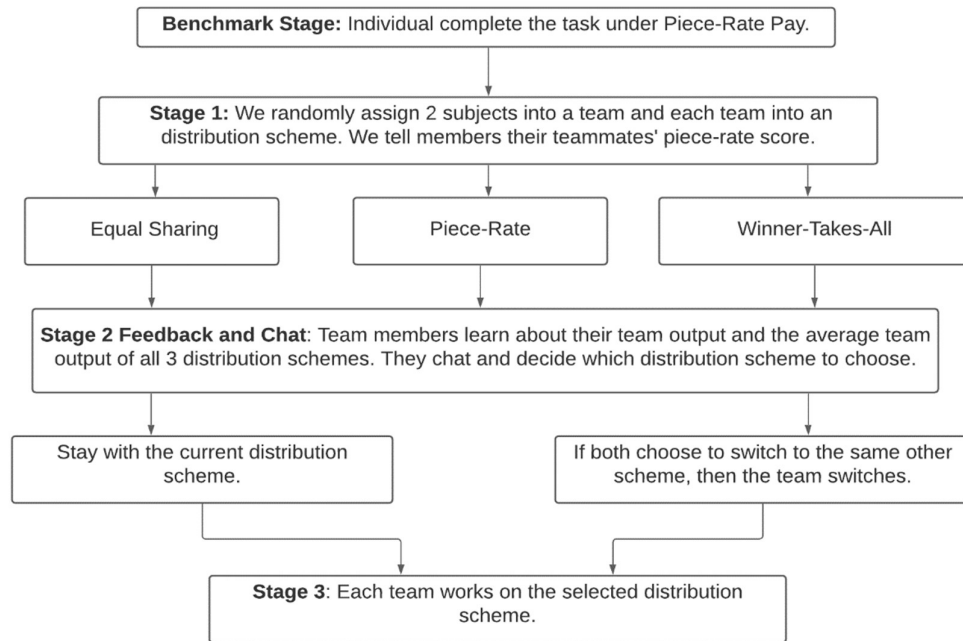
In sum, the simplicity of our design has both positives and negatives for generalizing the results. The broadest implication for further research on teams and for managements choosing forms of compensation for teams is to be attentive to the performance of lower ability persons, whose responsiveness to sharing in rewards can be critical in team performance.

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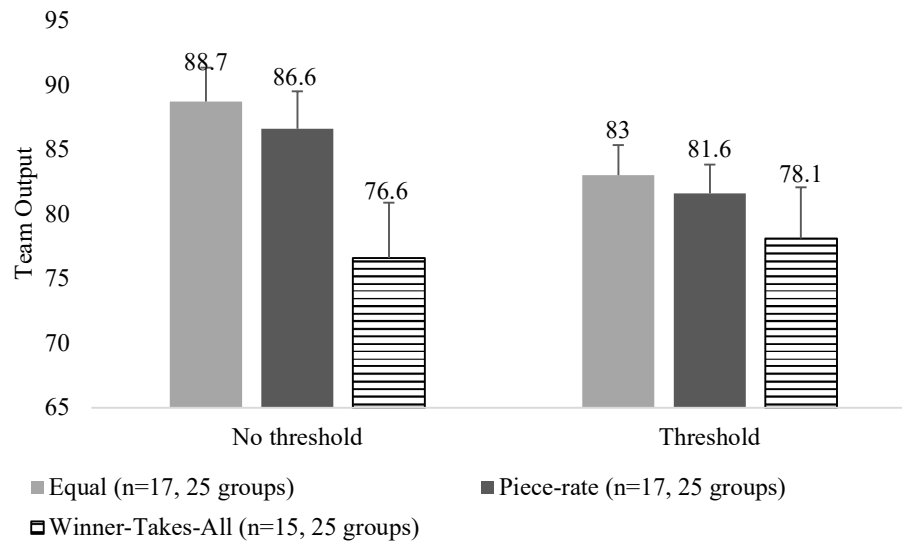
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Figure 1: Experiment Design Flow Chart



Note: This flow chart is the same for either the Threshold or the No Threshold condition. Participants remain under the same condition (either Threshold or No Threshold) for Stage 1 and Stage 3.

Figure 2: Average Productivity of Teams in Stage 1 Threshold vs. No Threshold



Note: For each distribution scheme, the two numbers of groups in parentheses indicate the number of teams under No Threshold and Threshold conditions respectively.

Table 1: Determinants of Output in Stage 1 Task

VARIABLES	(1) All	(2) All	(3) Lower ability	(4) Higher ability
<i>Benchmark stage output</i>	0.726*** (0.055)	0.729*** (0.056)	0.638*** (0.106)	0.815*** (0.065)
<i>Equal_stage1</i>	2.469** (1.019)	2.477** (1.019)	4.367** (1.766)	0.610 (1.077)
<i>Piece-rate_stage1</i>	1.630 (1.044)	1.639 (1.040)	2.105 (1.802)	1.251 (0.938)
<i>(Winner-Take-All_stage1)</i>	-	-	-	-
<i>Threshold</i>		0.490 (0.838)	0.661 (1.518)	0.220 (0.854)
<i>Constant</i>	12.070*** (2.341)	11.641*** (2.476)	13.403*** (4.320)	9.106*** (2.893)
Observations	248	248	122	126
R-squared	0.593	0.593	0.419	0.639

Note: The omitted category is Winner-Takes-All (in Stage 1). Robust standard errors in parentheses are clustered by group. *** p<0.01, ** p<0.05, * p<0.1. Lower ability and high ability refer to the lower ability and more able participant within the team according to their relative output in the benchmark stage.

Table 2.
Team's Stage 2 Incentive Scheme Choice Based on Stage 1 Assignment

Panel A: Choices of All Subjects

Team choice	Stage 2: Equal	Stage 2: Piece-Rate	Stage 2: Winner-Takes- All
Randomly			
Stage 1: Equal	15 (36%)	27 (64%)	0 (0%)
Stage 1: Piece Rate	6 (14%)	36 (86%)	0 (0%)
Stage 1: Winner-Takes-All	13 (32.5%)	25 (62.5%)	2 (2%)
Total Teams	34 (27%)	88 (71%)	2 (2%)

Panel B: Choices of Subjects in No-Threshold Condition

Team choice	Stage 2: Equal	Stage 2: Piece-Rate	Stage 2: Winner-Takes- All
Randomly			
Stage 1: Equal	3 (18%)	14 (82%)	0
Stage 1: Piece Rate	1 (6%)	16 (94%)	0
Stage 1: Winner-Takes-All	4 (27%)	11 (73%)	0
Total Teams	8 (16%)	41 (84%)	0

Panel C: Choices of Subjects in Threshold Condition

Team choice	Stage 2: Equal	Stage 2: Piece-Rate	Stage 2: Winner-Takes- All
Randomly			
Stage 1: Equal	12 (48%)	13 (52%)	0
Stage 1: Piece Rate	5 (20%)	20 (80%)	0
Stage 1: Winner-Takes-All	9 (36%)	14 (56%)	2 (8%)
Total Teams	26 (35%)	47 (63%)	2 (3%)

Table 3: Determinants of Choosing Equal Sharing in Stage 2

VARIABLES	(1) Dependent Variable =1 if choose equal distribution	(2)	(3)
<i>Equal_Stage 1</i>	-0.046 (0.106)	-0.046 (0.102)	-0.057 (0.100)
<i>Piece-Rate_Stage 1</i>	-0.180* (0.098)	-0.154 (0.096)	-0.171 (0.106)
<i>(Winner-takes-all_Stage1)</i>	-		-
<i>Lower-Ability</i>	0.029** (0.015)	0.028* (0.015)	0.029* (0.015)
<i>Male</i>	0.044 (0.053)	0.062 (0.053)	0.071 (0.052)
<i>Threshold</i>	0.211*** (0.078)	0.130 (0.080)	0.123 (0.078)
<i>Chat-coop</i>		0.332*** (0.121)	0.386*** (0.128)
<i>Chat-gap</i>			0.005 (0.092)
<i>Chat-scheme</i>			0.045 (0.124)
<i>Chat-fairness</i>			-0.189 (0.152)
Constant	0.193** (0.092)	0.163* (0.092)	0.174* (0.091)
Observations	226	226	226
R-squared	0.088	0.162	0.177

Note: Observations are at the individual level. *** p<0.01, ** p<0.05, * p<0.1.

Table 4: Summary of the Chatting Variables (mean)

Chat Concept	No Threshold (n=49 teams)	Threshold (n=75 teams)
Cooperation	4%	27%
Benchmark ability gap	31%	36%
Originally randomly assigned scheme	14%	13%
Fairness	8%	11%

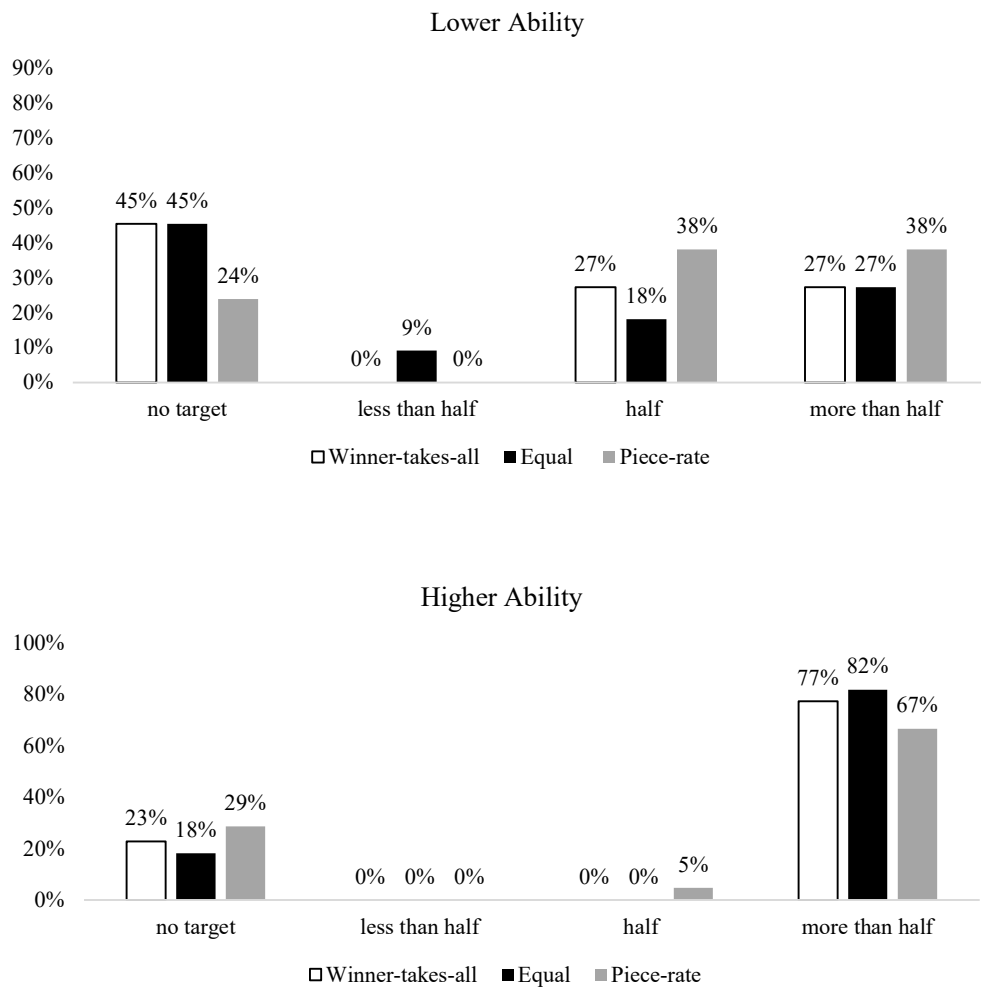
Note: The table shows the proportion of the teams discussing about the corresponding item.

Table 5: Determinants of Output in Self-selected Stage 3

VARIABLES	(1) All	(2) Lower ability	(3) High ability
<i>Benchmark stage output</i>	0.635*** (0.068)	0.584*** (0.111)	0.696*** (0.105)
<i>Equal_Stage 1</i>	2.491** (1.183)	3.410* (1.946)	1.008 (1.086)
<i>Piece-rate_Stage 1</i>	0.976 (1.250)	0.291 (1.982)	1.117 (1.024)
<i>(Winner-Takes-All_Stage 1)</i>	-	-	-
<i>Threshold</i>	1.117 (1.006)	1.290 (1.577)	1.167 (1.002)
<i>Constant</i>	18.039*** (3.138)	19.510*** (4.611)	15.931*** (4.716)
Observations	248	122	126
R-squared	0.474	0.323	0.500

Notes: Robust standard errors in parentheses. In col. 1, the robust standard error is clustered at the group level. *** p<0.01, ** p<0.05, * p<0.1 The omitted category is *winner-takes-all* in Stage 1 for variables “Equal_Stage1” and “Piece-rate_Stage1”.

Figure 3: Individual Target Distribution in Team Production



Note: We show the individual target based on their benchmark piece-rate task performance (top panel: Lower ability; bottom panel: Higher ability). It shows the percentage of participants who either has no target, a target less than half of the team threshold, equal to half of the team threshold, or more than half of the team threshold.

Table 6: The Impact of “Individual Target” on Productivity in Stage 1

	(1)	(2)	(3)	(4)
	Threshold only		No Threshold & Threshold	
VARIABLES	Lower	Higher	Lower	Higher
<i>Benchmark output</i>	0.533*** (0.138)	0.854*** (0.080)	0.528*** (0.115)	0.697*** (0.126)
<i>Equal_Stage 1</i>	4.169* (2.130)	0.437 (1.283)	4.288** (1.860)	0.881 (1.081)
<i>Piece-Rate_Stage 1</i>	1.458 (2.336)	1.540 (1.092)	0.777 (1.978)	1.250 (1.081)
<i>Bigger-Than-Half</i>	4.868** (2.113)	-1.915 (1.480)	4.089** (1.869)	0.373 (1.054)
<i>Half</i>	-2.077 (1.996)	-2.771* (1.421)	-3.103* (1.693)	-3.012*** (1.074)
<i>Less-Than-Half</i>	-5.572** (2.365)		-6.291*** (1.555)	-
<i>(No individual target)</i>	-	-	-	-
<i>Constant</i>	17.418*** (4.375)	9.393** (4.136)	21.707*** (4.328)	16.626*** (5.622)
Observations	65	67	113	117
R-squared	0.465	0.720	0.369	0.481

Note: Robust standard errors clustered by team in parentheses for columns 1 and 2. Controlling for gender does not change the qualitative nature of the results. *** p<0.01, ** p<0.05, * p<0.1. Because 18 participants are missing due to software crash for the survey part of that session, regressions with survey information have smaller numbers of observations than those in Table 1.

Table 7: Determinants of Output Controlling for Benchmark Peer Output

	(1)	(2)	(3)	(4)
	Lower ability		Higher ability	
VARIABLES	Stage 1	Stage 3	Stage 1	Stage 3
<i>Benchmark other-output</i>	0.204 (0.135)	0.279* (0.157)	-0.013 (0.057)	-0.048 (0.063)
<i>Benchmark self-output</i>	0.552***	0.467***	0.823***	0.726***
<i>Equal _Stage 1</i>	(0.101) 4.063** (1.735)	(0.115) 2.995 (1.881)	(0.073) 0.607 (1.080)	(0.122) 0.999 (1.077)
<i>Piece-rate _Stage 1</i>	1.918 (1.762)	0.035 (1.900)	1.263 (0.951)	1.161 (1.051)
<i>(Winner-Takes-All _Stage 1)</i>	-	-	-	
<i>Threshold</i>	0.798 (1.544)	1.476 (1.625)	0.191 (0.855)	1.057 (0.989)
<i>Constant</i>	7.336 (6.479)	11.212* (6.743)	9.186*** (2.924)	16.234*** (4.547)
Observations	122	122	126	126
R-squared	0.437	0.355	0.640	0.503

Note: “Benchmark self-output” and “Benchmark other-output” refer to the own output and the output of the team partner in the benchmark stage, respectively. Robust standard errors in parentheses. *** p<0.01, ** p<0.05, * p<0.1. Distributions (equal, piece-rate) are randomly assigned distribution in Stage 1.

Appendix A: Instructions

Instructions below are based on the No Threshold condition. Additional information pertaining to the Threshold condition are *in italics*. Words in brackets [] serve as clarification for readers, and are not part of the participants' instructions.

English translation of instructions:

Thank you for participating in this experiment! You have earned 10 RMB show-up fee for showing up on-time; your other earnings in today's session will be determined by your decisions (i.e., experimental earnings). Your total earnings today will be the sum of the show-up fee and your experimental earnings. Therefore, please read the instructions below carefully! Please keep silent and do not peek at others' screens. Please avoid kicking the wires below the tables! We reserve the right to ask a participant to leave without being paid for breaking these rules.

All of your decisions will be anonymous. Participants will not receive any identifying information about others either during or after this session.

You will participate in three experiments: Experiment I, II and III. These experiments are independent from each other. That is, your earnings in one experiment will not affect your earnings in the other experiments.

Your earnings from the three experiments will be added to your 10 RMB show-up fee. At the end of today's session, you will receive your total payment.

If you have questions now or at any point during the experiments, please raise your hand and an experimenter will come to answer your questions privately.

Below are the instructions for Experiment I.

Experiment I

[Benchmark Stage in main text]:

In this experiment, you will be asked to drag a slider bar to earn money. The slider bar starts on the left at the "0" position, and ends on the right at the "100" position. Your task is to move the slider bar to exactly the middle, to the "50" position. The number to the right side of the slider shows the exact position of the bar.

For each slider bar that moves to exactly the "50" position, you score 1 point.

In today's experiments, 1 point earns 0.3 RMB; every 10 points earns 3 RMB.

1 point = 0.3RMB

You have 4 minutes (240 seconds) to move as many slider bars as possible to position 50.

If you have any questions, please raise your hand and an experimenter will come to assist you.

Instruction for Experiment II will be distributed after Experiment I; Experiment III's instruction will be distributed after Experiment II.

If you are done with Experiment I, please lift up your head and raise your hand to let the experimenters know.

Experiment II

[Stage 1 in main text]

Your decisions in Experiment II will not influence your earnings Experiment I. Your earnings from Experiment I, II and the show up fee will be combined to equal your total earnings.

In this experiment, you and one other participant will be randomly assigned into a team. Each team will then be randomly assigned into one of three distribution schemes:

Scheme 1: Equal sharing

Scheme 2: Piece-rate

Scheme 3: Winner-takes-all

That is, in this experiment, about a third of the teams will be assigned to the same distribution scheme as yours, while two thirds of the teams will be assigned to the other two schemes.

The differences between the three distribution schemes are:

Scheme 1: Equal sharing

Each of your scores will be equal to the half of the total points earned by your team.

Scheme 2: Piece-rate

Your score is based on the points you earned.

Scheme 3: Winner-takes-all

The member of your team who moved the most slider bars to the “50” position earns all the points your team has collectively scored; the member who moved the fewest slider bars to the “50” position earns zero points. If you and the other member move the same number of sliders bars to position “50”, the computer will randomly assign one of you to earn all the points; the other will earn zero points.

[Information in italics pertains only under Threshold condition]

Things in common across all three schemes are:

Only when your team has moved at least equal to or higher than the team productivity threshold (that will be shown on your screen) will your points be allocated according to the distribution schemes; otherwise, you will both score zero.

We use the same calculation method to calculate each group’s threshold.

You have 4 minutes (240 seconds) to move as many slider bars as possible to “50”.

If you are done with Experiment II, please lift up your head and raise your hand to let the experimenters know.

Experiment III

[Stage 2 and Stage 3 in main text]

This is the last experiment for today’s session. In this experiment, your team member is the same as the one in Experiment II, and s/he also knows that you are the same member as that in Experiment II. Your earnings in this experiment will not influence your earnings in the previous two experiments. Your earnings from this experiment will be added to your total earnings.

Similar to Experiment II, your score will be determined by the **total number of sliders bars completed**. [Pertains only under Threshold condition]*When the total number of slider bars your*

team has moved to “50” is equal to or bigger than the team threshold (the threshold in Experiment III is the same as the threshold determined in Experiment II), you will have a chance to earn your points; otherwise your team earns zero points.

[Below is the chatting and choosing, the Stage 2 in Paper]

However, in this experiment, you and your team member have a chance to discuss which distribution scheme you want to use to share your earned points. You have three choices:

Scheme 1: Equal sharing

Each of your scores will be equal to half of the total points earned by your team.

Scheme 2: Piece-rate

Your score is based on the points you earned.

Scheme 3: Winner-takes-all

The member of your team who moved the most slider bars to the “50” position earns all the points your team has collectively scored; the member who moved the fewest slider bars to the “50” position earns zero points. If you and the other member move the same number of sliders bars to position “50”, the computer will randomly assign one of you to earn all the points; the other will earn zero points.

However, **if and only if** both members choose the same scheme will your choice take effect; otherwise your distribution scheme in Experiment III stays the same as that in Experiment II.

You have up to 4 minutes to discuss with your team member which distribution scheme you prefer (in the discussion window you can click Ctrl+ Space to switch to the language of Chinese simplified). During your communication with each other:

1. No revealing of your identity (e.g., age, sex, major)
2. No threatening language.

[Pertains only under Threshold condition] *To emphasize, you earn points based on the three distribution schemes only if your team’s total number of slider bars moved to “50” is equal to or bigger than the team threshold (Experiment III threshold is the same as that determined in Experiment II); otherwise, both of you score zero.*

[This Task refers to Stage 3 in paper]. **You have 4 minutes (240 seconds) to move as many slider bars as possible to “50”.**

Original Chinese Version:

感谢你们参加本次实验！由于你准时出席，你已经赢得了10元出场费；你在本实验中的其它收入将取决于你的决策（即决策收入）。你从本实验最终得到的报酬将是出场费和实验中的决策收入之和。所以请你认真阅读下面的实验说明！在实验中请保持安静，不要窥探他人屏幕，不要随意移动椅子以免踢到电源和网线！如有问题，请先举手示意而不要直接提问，研究人员会来帮助你。对不遵守以上规则者，我们有权请其离开并不支付任何报酬。

你的所有决策都是匿名的。无论在实验前后，你都不会得到任何关于其他参与者身份的信息。同样的，他们也不会得到任何关于你的身份信息。

你将参加三个实验：实验一，二和三。这些实验都是相互独立的，也就是说，你在任何一个实验中的收入不会被其它实验所影响。

你在三个实验中挣到的钱将被加总到你的10元 出场费上。在今天实验结束的时候，你将收到你三个实验中赢得的钱的总数。

如果在实验过程中有任何问题，可以举手并等待研究人员的解答。

下面是实验一的介绍。

实验一：

在这个实验里，你可以通过拉动滑杆来挣钱。滑杆的初始值被设置在“0”，最右侧是100. 你的任务是把它移动到正中间的“50”. 在滑杆右侧将显示当前滑杆所在的数值。

每移动一个滑杆到 刚好“50”的位置, 你将赢得1分。

在今天的**所有实验里，你每赢得10分可以得到3元（每一分得到0.3元）**

1 分=0.3元

你有四分钟 (240秒)的时间来将尽可能多的滑杆移动到50。

如果你有问题，可以举手并等待研究人员的解答。

实验二的说明将会在实验一结束时候发放；实验三的说明确会在实验二结束时发放。

实验二实验说明：

你在这个实验中的决策将不会影响到你在第一个实验中得到的报酬。你从这个任务得到的报酬将与你从第一个实验中得到的报酬以及出场费一起计入你的总收入。

在这个实验里，你和另一名参与者被随机分到一组。每一组被随机分配到三种分配方式中。

方法一： 平均分配

方法二： 各自得分

方法三： 完成多者得总分，少者得零分。

也就是说，在这次实验中，有大约三分之一的组会和你的组分配方式相同，有三分之二的组则被分配到另外两种分配方法中。

具体来说：这三种分配方法的区别是：

方法一： 平均分配

你们两个人各自的分数都等于你们赢得总分数的一半。

方法二： 各自得分

你的分数将由你自己完成的分数决定。

方法三： 完成多者得总分，少者得零分

你们两个人中把更多的滑杆移动到“50”的那个人将赢得你们两个人的总分；完成少的那个人将得到零分。如果两个人完成的一样多，计算机将随机指定其中一个人获得总分，另一人则得到零分。

但这三种分配方法也有相同点，那就是：

这三种分配方式都是基于你们组移动到“50”的滑杆数量之和大于或等于指定值（电脑上会显示）才可以得分；否则你们都只能得到零分。

[斜体字的说明只适用于有小组门槛的场次] 每组的指定值的计算方法一致。

你有四分钟 (240秒)的时间来移动滑杆到50。

如果你阅读完实验二的介绍，请抬头并举手向研究人员示意。

实验三实验说明：

这是今天这场实验的最后一个实验。在这个实验里，你的组员还是上一个实验(实验二)中的那个组员，而且他（她）也知道你仍然与他（她）同组。你在这个实验中的决策将不会影响你在前两个实验中得到的报酬。你从这个任务得到的报酬将与你从前两个实验中得到的报酬以及出场费一起计入你的总收入。

与实验二一样，你的分数将由你和你的组员**共同完成的**滑杆数来决定。[斜体字的说明只适用于有小组门槛的场次] *当你们组移动到“50”的滑杆数量之和大于或等于指定值时（该指定值与实验二的数量指定值一样），你们才有可能得分；否则你们都只能得到零分。*

但是，在这个实验里，你和你的组员将有机会讨论你们如何分配你们共同赢得的分数。你们将仅有三种选择，其中包括你们在实验二中的分配方式。

方法一：平均分配

你们两个人各自的分数都等于你们赢得总分数的一半。

方法二：各自得分

你的分数将由你自己完成的分数决定。

方法三：完成多者得总分，少者得零分

你们两个人中把更多的滑杆移动到“50”的那个人将赢得你们两个人的总分；完成少的那个人将得到零分。如果两个人完成的一样多，计算机将随机指定其中一个人获得总分，另一人则得到零分。

你们可以从上述三种分配方式中选择，**当且仅当**你们两人都选择同一种新的分配方式，你们的选择结果才会生效；否则你们的分配方式将和实验二相同。

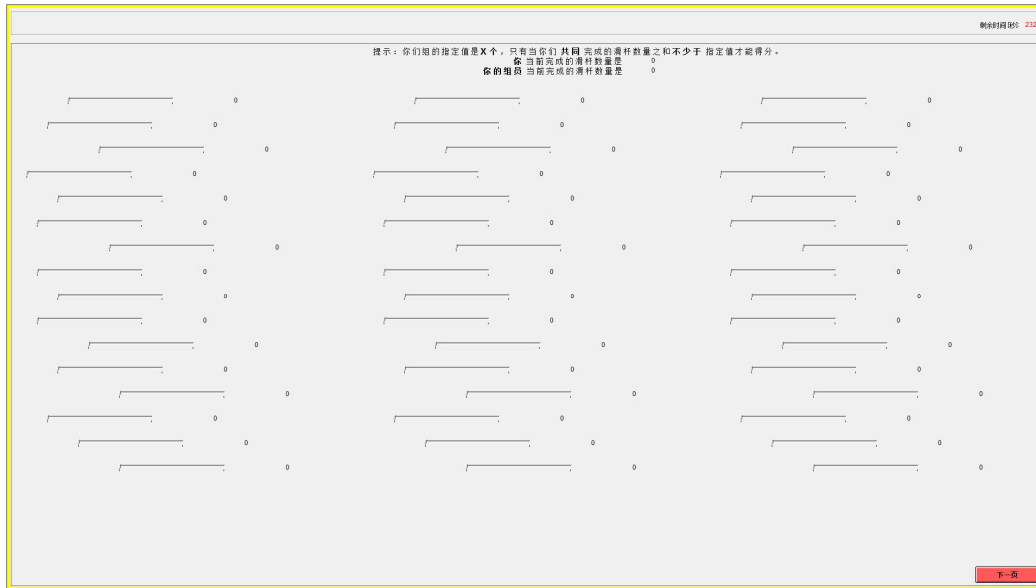
[斜体字的说明只适用于有小组门槛的场次] *再次强调，这三种分配方式都是基于你们组移动到“50”的滑杆数量之和大于或等于指定值（该指定值与实验二的数量指定值一样）；否则你们都只能得到零分。*

你们将有机会和你的组员讨论你们想选择的分配方式。你们有4分钟的时间讨论，并选择你想选择的方式（在讨论窗口中按 Ctrl+空格键切换到中文输入法）。注意在交流中：

2. 不可以暴露你的身份（例如：年龄,性别,专业）
3. 不可以使用威胁性的语言。

你有四分钟 (240秒)的时间来移动滑杆到50。

Screenshot for real-effort task (per Gill and Prowse (2012)). The participants' goal is to move sliders to the middle of each bar. The first row reminds team members of the team threshold (only for the Threshold condition). The next two rows show the individual and the individual's teammate's current output level.



Appendix B: More Results about Stage 3

In Table B1 we investigate how individual productivity changes from Stage 1 to Stage 3 when the team stays with the randomized distribution or switches to a new distribution, respectively. This exploits the panel structure of the data, but given the evidence in Table 5 that the Stage 1 random assignment affected Stage 3 outputs and the endogeneity of the changes teams made or did not make in Stage 2, Table B1 does not produce a clean testable explanation given the sample size, particularly in the Threshold design.

In the No Threshold condition, teams that chose to change their distribution scheme increased team members' output significantly, whereas those who stayed in the same distribution scheme showed much smaller increases in output. This would support a conclusion that changes raised productivity and thus allowing teams to negotiate modes of compensation among members has an economic payoff, which suggests that a market in which team members bargain over compensation schemes improves the performance of the firm.

For members in Threshold, however, the results show a different pattern. Only one group, those assigned *piece rate* in Stage 1 show a larger gain for switchers than for stayers – a result consistent with *equal pay* outscoring *piece rate*. But we see the opposite pattern for the groups assigned equal in Stage 1, with switchers having a smaller gain (3.08) than stayers (3.21), albeit a statistically insignificant difference. For teams randomly assigned to *winner-take-all*, there are big gains for those that switch (4.09) but even bigger gains for the 4 individuals that stuck with winner-take-all (5.25). What might explain the high gains to the four *winner-take-all* stay individuals is that both team members had high expectations of winning and increased their output in expectation of outdoing each other. As we did not ask those subjects why they did not switch nor why they increased their production so much, however, and do not have enough cases to explore, we cannot do more with this data but point out the problems for future research and the need for a much larger sample and probing of persons in the *winner-takes-all* stay group.

Table B1: Individual Productivity Changes Over Stages

Panel A: No Threshold		Stage 3 – Stage 1
Stage 1 Equal (n=34)	Stage 3 switch (n=28)	3.46 (0.99)
	Stage 3 stay (n= 6)	1.33 (1.02)
Stage 1 Piece-Rate (n=34)	Stage 3 switch (n=2)	3.5 (0.5)
	Stage 3 stay (n=32)	1.44 (0.92)
Stage 1 Winner-takes-All (n=30)	Stage 3 switch (n=30)	2.6 (1.36)
	Stage 3 stay (n=0)	N/A
Panel B: Threshold		Stage 3 – Stage1
Stage 1 Equal (n=50)	Stage 3 switch (n=26)	3.08 (1.03)
	Stage 3 stay (n= 24)	3.21 (0.97)
Stage 1 Piece-Rate (n=50)	Stage 3 switch (n=10)	3.6 (1.88)
	Stage 3 stay (n=40)	2.9 (0.665)
Stage 1 Winner-takes-All (n=50)	Stage 3 switch (n=46)	4.09 (0.82)
	Stage 3 stay (n=4)	5.25 (1.97)

Note: n refers to the number of individuals accordingly. The number under “Stage 3 – Stage 1” column shows the average of the productivity change with the standard error in parenthesis. The p-value shows the two-sided t-test on whether the mean is statistically different from zero.

Appendix C:

Guilt-aversion Analysis of Why Less Productive Workers Raised Output in Team-Based Production

We examine the implications of guilt-aversion behavior for the *effort* of lower/higher ability participants in a two-person team. We assume that participants seek to maximize a utility function in which earnings enter positively while effort enters negatively; and where they suffer disutility from guilt aversion of letting down their team. Let e_L and e_H represent the performance/effort¹⁵ of the lower and higher ability persons in Stage 1. Let p_L^0 and p_H^0 represent their *ex-ante beliefs* of the probability that they will outperform their partner in this stage. We assume that $p_L^0 \in [0, 0.5)$ and $p_H^0 \in (0.5, 1]$ are constant and determined by their within-team relative abilities in the benchmark stage, which are common information for both members that they learn at the beginning of Stage 1.¹⁶

Then the lower or higher ability's *expected* earnings are: $\frac{e_L + e_H}{2}$ under equal sharing; e_L or e_H under *piece-rate*, and $p_L^0 \cdot (e_L + e_H)$ or $p_H^0 \cdot (e_L + e_H)$ under *winner-takes-all*. We represent the cost of effort with a quadratic cost function $\frac{c}{2}e^2$, where $e = e_L$ or e_H captures the effort level and $c = c_L$ or c_H captures the cost for the lower and higher abilities, respectively.

The heart of the model is the guilt aversion disutility when the team member believes that they let down the other person per the social norm argued by Charness and Dufwenberg (2006): “one central idea [in the literature on social norms] is to view a social norm as a moral expectation, which people are inclined to live up to, (for which) ... guilt aversion can provide a ...kind of micro foundation.” Put simply, the norm determines A's expectation, which B seeks to live up to because B would feel guilty if he did not.” We assume that the norm is for earnings proportionate to one's share of the team output, per *Piece-rate*. Thus, we let $\pi_H^e = e_H$ and $\pi_L^e = e_L$ represent what the higher and lower ability team members think they *should* deserve to earn. The earnings an individual receives in *equal* and *winner-takes-all* are based on the

¹⁵ Here we consider (expected) performance as a linear function of effort and do not distinguish between performance and effort.

¹⁶ Although the *actual* outperforming probability may be affected by efforts, it largely centers on commonly-known relative abilities. Thus, to simplify our analysis below and to focus on discussions of guilt aversion, we assume constant *ex ante belief* of the outperforming probability.

distribution schemes, own output, and the output of the other team member. An individual would feel guilty when the team member's actual earnings are *less* than what this member deserves but would not feel guilty when the team member receives more than or equal to this deserved amount.

Lower Ability's Guilt Aversion

Let θ (θ_L for the lower ability person and θ_H for the higher ability person) captures an individual's guilt aversion preference, with $\theta \geq 0$. Based on the distance between the high ability's earnings and the earnings they deserve, the lower ability's guilt aversion is $\theta_L * \max(\frac{e_H - e_L}{2}, 0)$ under *equal*, 0 under *piece-rate*, and $\theta_L p_L^0 e_H$ under *winner-takes-all*. Intuitively, the lower ability believes that the higher ability expects to receive e_H . In *equal*, the higher ability receives $\frac{e_L + e_H}{2}$, thus the gap between the two is $\frac{e_H - e_L}{2}$. If the performance of the lower ability improved from the benchmark stage to exceed that of the higher ability ($e_L > e_H$ in Stage 1), guilt aversion would be 0. Taking together, we have $\theta_L * \max(\frac{e_H - e_L}{2}, 0)$.

Since in *piece-rate*, each person earns what they contributed to the team output, the lower ability's guilt aversion is zero toward the higher ability person: $\theta_L * (e_H - e_H) = 0$. In *winner-takes-all*, the higher ability persons get $(e_H + e_L)$ if they win the tournament, which exceeds e_H , and 0 when they lose, which is lower than e_H . Thus, in *winner-takes-all* the lower ability's guilt aversion is $\theta_L p_L^0 e_H$.

High ability's Guilt Aversion

If the higher ability persons believe they will continue to perform ahead of their lower ability counterparts, they will not have any guilt under *equal*. In general, guilt aversion would be $\theta_H * \max(\frac{e_L - e_H}{2}, 0)$ in *equal*. Only when e_L exceeds e_H in *equal* will they experience any guilt aversion. The higher ability will not experience any guilt aversion in *piece-rate*. In *winner-takes-all*, their guilt aversion would be the difference between what the lower ability deserves to receive (e_L) and what the lower ability actually receives; taking together, the higher ability's guilt aversion is $\theta_H p_H^0 e_L$.

The Utility Function

Taking all three parts together, the lower ability would maximize $U(e_L, e_H, c_L, \theta_L)$ and the higher ability would maximize $U(e_L, e_H, c_H, \theta_H)$ with optimal effort levels as shown in appendix Tables C1 and C2.

Table C1: Utility Function in No Threshold

	Lower Ability	Higher Ability
<i>Equal</i>	$\frac{e_H + e_L}{2} - \frac{c_L}{2} e_L^2 - \theta_L * \max(\frac{e_H - e_L}{2}, 0)$	$\frac{e_H + e_L}{2} - \frac{c_H}{2} e_H^2 - \theta_H * \max(\frac{e_L - e_H}{2}, 0)$
<i>Piece-rate</i>	$e_L - \frac{c_L}{2} e_L^2$	$e_H - \frac{c_H}{2} e_H^2$
<i>Winner-takes-all</i>	$p_L^0 * (e_L + e_H) - \frac{c_L}{2} e_L^2 - \theta_L p_L^0 e_H$	$p_H^0 * (e_L + e_H) - \frac{c_H}{2} e_H^2 - \theta_H p_H^0 e_L$

Table C2: Optimal Effort Level in No Threshold¹⁷

	Lower Ability	Higher Ability
<i>Equal</i>	$\frac{1 + \theta_L(1 - p_L^0)}{2c_L}$	$\frac{1 + \theta_H(1 - p_H^0)}{2c_H}$
<i>Piece-rate</i>	$\frac{1}{c_L}$	$\frac{1}{c_H}$
<i>Winner-takes-all</i>	$\frac{p_L^0}{c_L}$	$\frac{p_H^0}{c_H}$

This framework has predictions for the rank of the lower ability's effort levels in three distribution schemes:

- When $\theta_L = \frac{1}{1 - p_L^0}$, *equal* = *piece-rate* > *winner-takes-all*.
- When $\theta_L > \frac{1}{1 - p_L^0}$, *equal* > *piece-rate* > *winner-takes-all*.
- When $\theta_L \in [0, \frac{1}{1 - p_L^0})$, *equal* < *piece-rate*; if $\theta_L > \frac{2p_L^0 - 1}{1 - p_L^0}$ (it holds because $p_L^0 < 0.5$), *equal* > *winner-takes-all*.

In sum, *equal* > *winner-takes-all* for all $\theta_L \geq 0$, i.e., all degrees of the lower ability's guilt aversion preference; whereas *equal* > *piece-rate* iff $\theta_L > \frac{1}{1 - p_L^0}$, i.e., when lower ability's guilt aversion preference is stronger than a cutoff parameter.¹⁸

Threshold Condition

¹⁷ Under the extreme case of $p_L^0 = 0$ and $p_H^0 = 1$, i.e., the lower (or higher) ability believes that he/she has a probability of zero (or one) to outperform the teammate, the optimal effort of the lower ability under *equal* and *winner-takes-all* would be $\frac{1 + \theta_L}{2c_L}$ and 0 respectively, whereas that of the higher ability would be $\frac{1}{2c_H}$ and $\frac{1}{c_H}$ respectively.

¹⁸ The cutoff equals one under the extreme case of $p_L^0 = 0$, and increases with $p_L^0 p_H^0$. The intuition is that the larger the belief of the lower ability that he/she can outperform the higher ability, the smaller the likelihood that he/she will feel guilty under *equal*, thus the stronger the guilt aversion preference is required for him/her to exert more efforts than under *piece-rate*.

The Threshold condition shares the main features of the No Threshold condition with a kink at the team threshold, which produces higher or lower income depending on whether the group did or did not exceed the threshold. Let p_R represent the probability of reaching the threshold. It will be a function determined by the effort level of the two team members, as $p_R(e_L, e_H)$. The new earnings part would involve a multiplication with $p_R(e_L, e_H)$. The cost part remains the same as in No Threshold condition.

Guilt Aversion

The guilt aversion would depend on whether the team reaches the threshold. When they have reached the threshold, the part of disutility from guilt is as in No Threshold. When they fail to reach the threshold, the size of guilt aversion could depend on how much individuals believe they are responsible for this failure. We use γ to capture it, with $0 \leq \gamma \leq 1$. When $\gamma = 0$, individuals do not think they are responsible for the failure and thus do not feel guilt. Contrarily, when $\gamma = 1$, individuals believe that they are fully responsible for the failure, and they would suffer from guilt toward their partner. In this case, guilt aversion for a lower ability would be $\gamma_L \theta_L e_H$, while that for the higher ability would be $\gamma_H \theta_H e_L$. Taking together, we predict:

- a. Lower and higher abilities' effort increase with γ_L or γ_H , to the extent they think they are responsible for the failure of reaching the threshold.
- b. Lower and higher abilities' effort increase with θ_L or θ_H , to the extent they feel guilty when their counterparts receive less than what they deserve.